

HOW TO FREEZE YOUR TRADING ACCOUNT

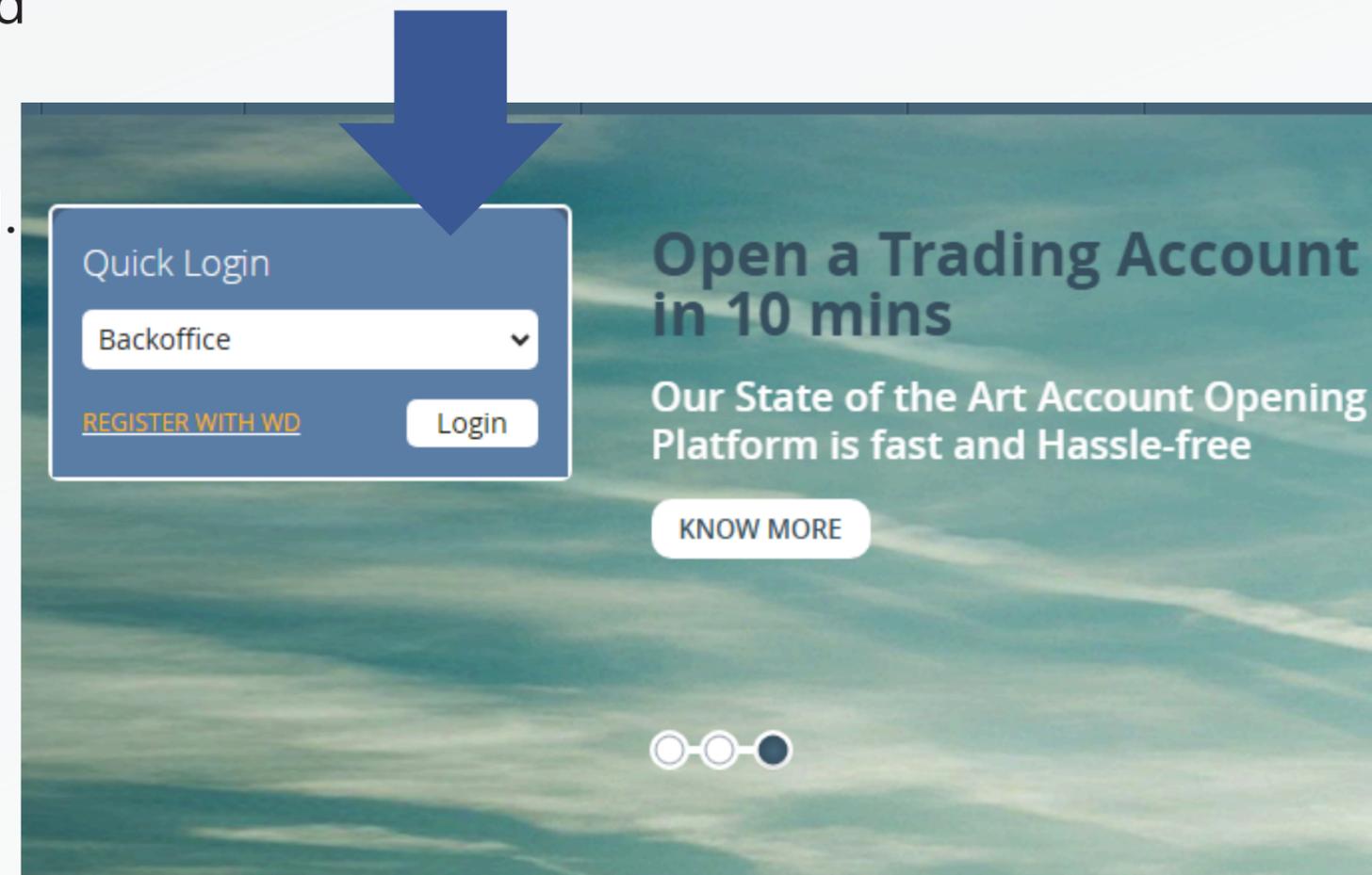
As per latest circular by SEBI and NSE, BSE, demat account holders can now freeze their trading account when found in any fraudulent or unauthorized activity in their respective profile.

To Freeze your demat account at Wealth Discovery, follow these simple steps.

Step 1: Go to Wealth Discovery Securities Official Site
(<https://wealthdiscovery.in/>)

Step 2: Under the Quick Log in section, select '**BACKOFFICE**' and click on '**LOGIN**'.

Step 3: Enter your DEMAT CLIENT ID in '**Login ID**' and **password**. Click on captcha. Click on Login.



HOW TO FREEZE YOUR TRADING ACCOUNT

Welcome To Wealth Discovery
NetbackOffice

The Journey To Eureka

Login ID : wd14082

Password : *****

I'm not a robot

reCAPTCHA
Privacy - Terms

Login

Wealth Discovery
Transforming Knowledge into Wealth.

COMPLETE WEALTH MANAGEMENT SOLUTIONS!

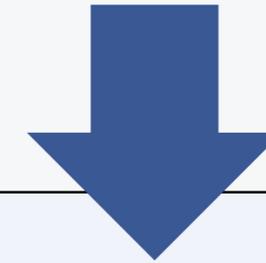
Note: To receive your password for login kindly email us at help@ezwealth.in or Call at 011-43444627 / 672/ 617.

HOW TO FREEZE YOUR TRADING ACCOUNT

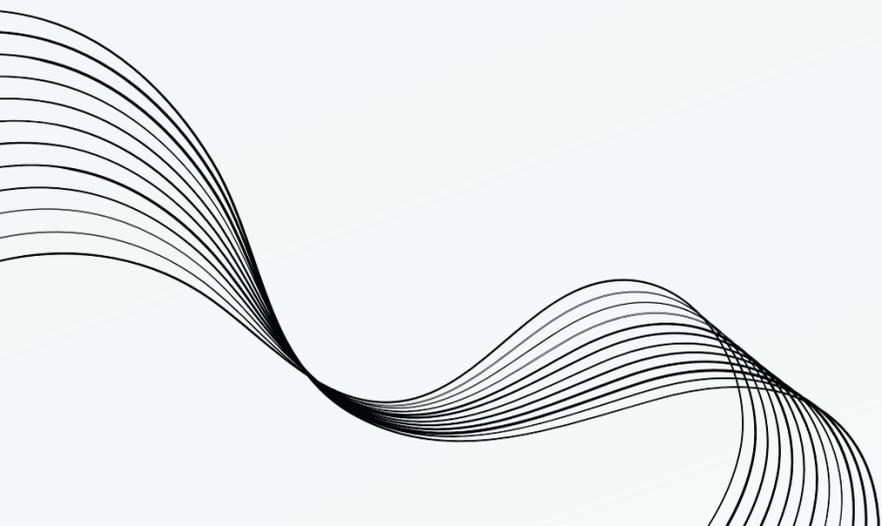
Step 4: After logging in, you may require to change the password. Save the new personal password and proceed to your profile.

Step 5: Enter OTP received on your mobile number and email ID. Click on Log in.

Step 6: A window showing '**Netbackoffice Corporate**' will pop up. Click on '**Freeze My Account**'.



The screenshot shows a light blue rectangular box containing a white form. The form has two rows. The first row contains the text "Enter your Login OTP :" followed by a text input field with six dots inside. The second row contains the text "OTP has been sent to your registered eMail and Mobile No." on the left and a blue "Login" button on the right.

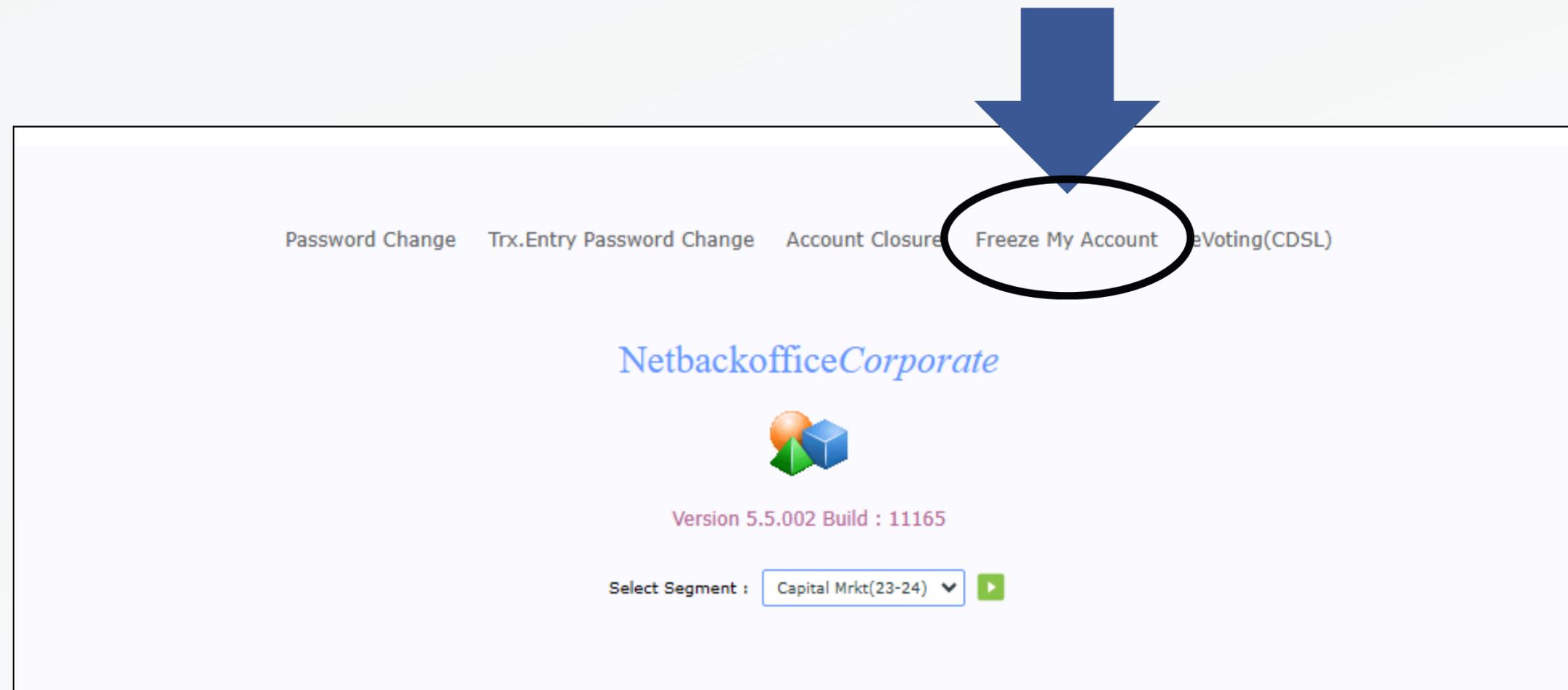


HOW TO FREEZE YOUR TRADING ACCOUNT

Step 7: After logging in, you may require to change the password. Save the new personal password and proceed to your profile.

Step 8: Enter OTP received on your mobile number and email ID. Click on Log in.

Step 9: A window showing '**Netbackoffice Corporate**' will pop up. Click on '**Freeze My Account**'.

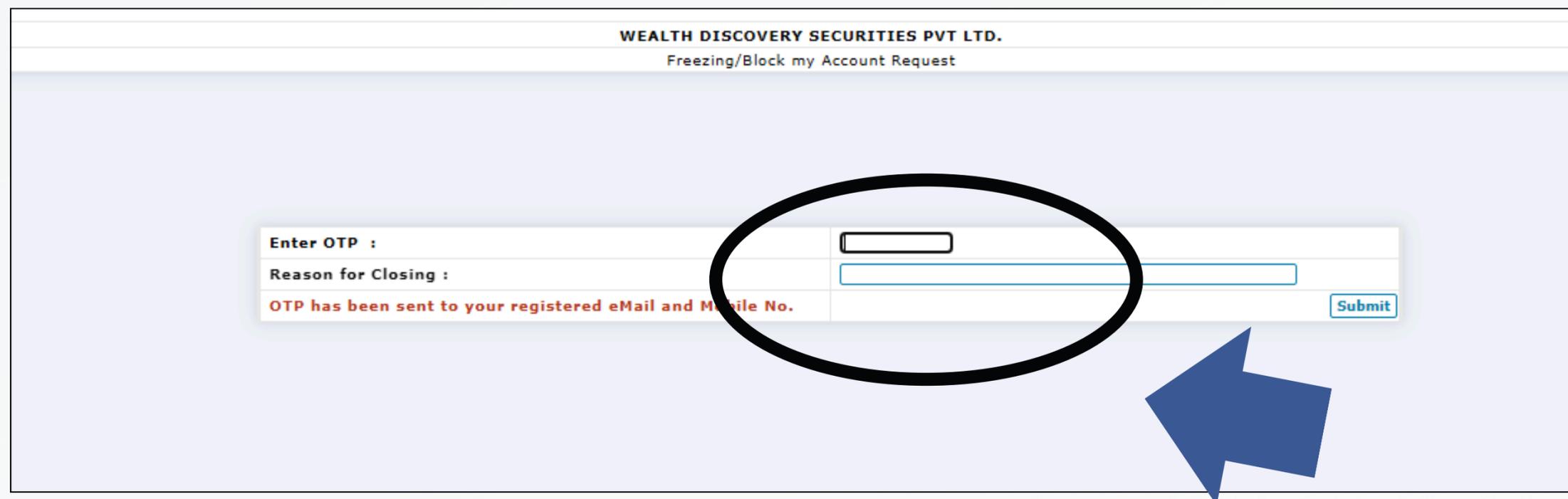


HOW TO FREEZE YOUR TRADING ACCOUNT

Step 10: After clicking on Freeze My Account, an OTP will be sent to your registered mobile and email-ID. Enter the OTP received and type the reason why you are Freezing your account.

Step 8: Your request for account Freeze will be received by our backend and will be processed at the earliest time stipulated by the Exchange Rules.

Step 9: Learn more about the process by sending your queries at help@ezwealth.in or Call us at 011-43444627 / 617 / 672.



WEALTH DISCOVERY SECURITIES PVT LTD.
Freezing/Block my Account Request

Enter OTP :

Reason for Closing :

OTP has been sent to your registered eMail and Mobile No.

HOW TO UNFREEZE YOUR TRADING ACCOUNT

Clients can send an email to stoptrade@wealthdiscovery.in from their registered email ID. Upon receipt of the email, the Wealth Discovery team will call the client to confirm the request. The client must accept the call and complete the necessary confirmation steps.

To know more about unfreezing/unblocking trading account, give us a call at 011-43444602 / 616 / 617.
Or email us at help@ezwealth.in or rms@wealthdiscovery.in.

