

CDSL

Investor Complaints Data–Depository Participants Data For Every Month Ending– Oct.2024

S. No.	Received From	Carried forward from previous month	Received during the month	Received during the month	Pending		Average Resolution time^ (in days)
					Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7	8
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints

S. No	Month	Carried forward from previous month	Received	Resolved	Pending**	
					Pending for less than 3 months	Pending for more than 3 months
1	2	3	4	5	6	7
1	Apr-2021	0	0	0	0	0
2	May-2021	0	0	0	0	0
3	June-2021	0	0	0	0	0
4	July-2021	0	0	0	0	0
5	Aug-2021	0	0	0	0	0
6	Sep-2021	0	0	0	0	0

7	Oct-2021	0	0	0	0	0
8	Nov-2021	0	0	0	0	0
9	Dec-2021	0	0	0	0	0
10	Jan-2022	0	0	0	0	0
11	Feb-2022	0	0	0	0	0
12	Mar-2022	0	0	0	0	0
13	Apr-2022	0	0	0	0	0
14	May-2022	0	0	0	0	0
15	Jun-2022	0	0	0	0	0
16	July-2022	0	0	0	0	0
17	Aug-2022	0	0	0	0	0
18	Sept-2022	0	0	0	0	0
19	Oct-2022	0	0	0	0	0
20	Nov-2022	0	0	0	0	0
21	Dec-2022	0	0	0	0	0
22	Jan-2023	0	0	0	0	0
23	Feb-2023	0	0	0	0	0
24	Mar-2023	0	0	0	0	0
25	Apr-2023	0	0	0	0	0
26	May-2023	0	0	0	0	0
27	June-2023	0	0	0	0	0
28	July-2023	0	0	0	0	0
29	Aug-2023	0	0	0	0	0
30	Sept-2023	0	0	0	0	0
31	Oct-2023	0	0	0	0	0
32	Nov-2023	0	0	0	0	0
33	Dec-2023	0	0	0	0	0
34	Jan-2024	0	0	0	0	0
35	Feb-2024	0	0	0	0	0
36	Mar-2024	0	0	0	0	0
37	Apr-2024	0	0	0	0	0
38	May-2024	0	0	0	0	0

39	June-2024	0	0	0	0	0
40	July-2024	0	0	0	0	0
41	Aug-2024	0	0	0	0	0
42	Sept-2024	0	0	0	0	0
43	Oct-2024	0	0	0	0	0

**Should include complaints of previous months resolved in the current month, if any.*

***Should include total complaints pending as on the last day of the month, if any.*

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend Of Annual Disposal Of Complaints

S. No	Year	Carried forward from previous month	Received during the year	Resolved during the month the	Pending at the end of the year
1	2	3	4	5	8
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-2024	0	0	0	0
	Grand Total	0	0	0	0

-THE END-